

Serial No. _____

Model: _____

LIMITED WARRANTY

Vestil Manufacturing Corporation (Vestil) warrants each EPT model electric pallet truck, and Stacker models SE/HP, S-CB, S-62, to be free of defects in material and workmanship during the warranty period. Our warranty obligation is to provide a replacement for a defective original part (a part that used to make the product as shipped to the warrantee) after we receive a proper request for warranty service. "Proper request" means that we must receive: 1) a photocopy of the Customer Invoice that displays the shipping date; AND 2) a written request for warranty service including your name and phone number. Send requests by any of the following methods:

Mail
Vestil Manufacturing Corporation
2999 North Wayne Street, PO Box 507
Angola, IN 46703

Fax
(260) 665-1339
Phone
(260) 665-7586

Email
sales@vestil.com

In the written request, list the parts you believe are defective and include the address where replacements should be delivered. After Vestil receives your request, an authorized representative will contact you to determine whether your claim is covered by the warranty (also see "What will Vestil do to correct defects" below). Before providing warranty service, Vestil may require you to send the entire product or the defective part or parts to its facility in Angola, IN.

Who may request service?

Only the warrantee may request service. *You are a warrantee if* you purchased the product from Vestil or from an authorized distributor AND Vestil has been fully paid.

What is covered under the warranty?

The warranty covers the following *original* drive and lift components: drive motors and lift motors, hydraulic pumps, electronic controllers, switches and cylinders. It also covers *original* parts that wear under normal usage conditions ("wearing parts"): bearings, hoses, wheels, seals, brushes, batteries, and the battery charger. The warranty period for drive and lift components is 1 year. For wearing parts, the warranty period is 90 days. Both warranty periods begin on the date when Vestil ships the product to the warrantee. If you purchased the product from an authorized distributor, the periods begin when the distributor ships the product, which extends the warranty by up to an additional 30 days.

If a defective part is covered by the warranty, what will Vestil do to correct the problem?

Vestil will provide an appropriate replacement for any *covered* part. An authorized representative of Vestil will contact you to discuss your claim.

What is not covered by the warranty?

1. Labor costs or Freight;
2. Any of the following automatically void the warranty:
 - Product misuse;
 - Negligent operation or repair;
 - Corrosion or use in corrosive conditions;
 - Inadequate or improper maintenance;
 - Failure to exercise good judgment;
 - Damage sustained during shipping;
 - Accidents involving the product;
 - Unauthorized modifications: Do NOT modify the product IN ANY WAY without first receiving written authorization from Vestil. Modifications may render the pallet truck or stacker unsafe to use or might cause excessive and/or abnormal wear.

Do any other warranties apply to the product?

Vestil Manufacturing Corp. makes no other express warranties. There are no warranties which extend beyond the description on the face hereof.

