LIMITED WARRANTY

Vestil Manufacturing Corporation (Vestil) warrants each PM-series Pallet Truck with Digital Scale (hereinafter referred to as “Product”) to be free of defects in material and workmanship during the warranty period. Our warranty obligation is to provide a replacement for a defective original part (a part used to make the Product as shipped to the warrantee) after we receive a proper request for warranty service. “Proper request” means that Vestil must receive: 1) a photocopy of your Customer Invoice that displays the shipping date; AND 2) a written request for warranty service that includes your name and phone number. Send requests by any of the following methods:

Mail
Vestil Manufacturing Corporation
2999 North Wayne Street, PO Box 507
Angola, IN 46703
(260) 665-1339
sales@vestil.com

Fax
(260) 665-7586

Email
Phone

In the written request, list the parts you believe are defective and indicate the address where replacements should be delivered. After Vestil receives your request, an authorized representative will contact you to determine whether your claim is covered by the warranty (also see “If a defective part is covered…” below). Before providing warranty service, Vestil may require you to send the entire Product or just the defective part or parts to its facility in Angola, Indiana.

Who may request service?
Only the warrantee may request service. You are a warrantee if you purchased the Product from Vestil or from an authorized distributor AND Vestil has been fully paid.

What is covered under the warranty?
The warranty covers original pallet truck mechanical components, load cells, and the optional printer; the warranty period for these components is 90 days.

The warranty also covers the original scale display for 1 year.

Both warranty periods begin on the date when Vestil ships the Product to the warrantee. If you purchased the Product from an authorized distributor, the periods begin when the distributor ships the Product. Additionally, Vestil may, at its discretion, extend the warranty period for Products shipped from authorized distributors by up to a maximum of 30 days to account for shipping time.

If a defective part is covered by the warranty, what will Vestil do to correct the problem?
Vestil will provide an appropriate replacement for any covered part. An authorized representative of Vestil will contact you to discuss your claim.

What is not covered by the warranty?
1. Labor costs or Freight;
2. Any of the following, which automatically void the warranty:
   - Product misuse;
   - Negligent operation or repair;
   - Corrosion or use in corrosive conditions;
   - Inadequate or improper maintenance;
   - Failure to exercise good judgment;
   - Damage sustained during shipping;
   - Accidents involving the Product;
   - Unauthorized modifications: Do NOT modify the Product IN ANY WAY without first receiving written authorization from Vestil. Modifications may render the Product unsafe to use or might cause excessive and/or abnormal wear.

Do any other warranties apply to the Product?
Vestil Manufacturing Corp. makes no other express warranties. Any warranty implied-by-law is limited in duration to the warranty period.